

**AFL**Automotive



March 11, 2004

Mr. Ken Rayner  
Global Account Manager  
BSI Management Systems  
12110 Sunset Hills Road  
Reston, VA 20190-3231

Dear Ken,

I would like to express my appreciation to BSI Assessors, Ana Lya Ramirez and Cynthia McNulty. Their timely communication ensured that the past two assessments were performed without surprises. During the audits, both Ana Lya and Cynthia listened attentively to the auditee, responded with positive feedback, provided constructive interpretations to the ISO 14001 standard and overall added value, which has allowed us to improve our system.

Please pass along us thanks to them and we look forward to working with them in the future.

Sincerely,

Adela Lombrana  
Environmental Director, Mexico  
Alcoa Fujikura Ltd.