



James Christie
Account Development Manager
BSI Management Systems

Jim,

I would like to take this opportunity to thank everyone at BSI for their continual support and insight into our continual improvement process. Over the past 2 years, we have developed and implemented an Environmental Management System that provides a program whereby we protect not only our business investments but also our community investment. BSI has always provided support and data which is vital to our continual improvement. Our EMS not only supports the environment, it has proven to improve our processes. The investment has shown rewards not only with our customers but also our bottom line. Your continued support is greatly appreciated. Thanks again, for a job well done.

Bill Jersey, EMR
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