



THE LEADER IN ENGINEERING FABRIC SOLUTIONS

3304 Old Lexington Road  
Winston-Salem, NC 27107  
Phone (336) 784-2111  
Fax (336) 784-2121  
sales@adeleknits.com

August 25, 2004

Re: Letter of Recommendation

TO WHOM IT MAY CONCERN:

In February of 1998, Adele Knits selected BSI as their registration service provider for ISO 9001. The company was certified to ISO 9001:1994 on February 10, 1999. When I came on board with Adele Knits in mid February 1999, I had already been working with BSI since 1997 through my previous employer and highly recommended BSI as my registrar of choice.

When the time came to update our certification to the new ISO 9001:2000 standard again the selection process was very simple. We knew what BSI had to offer and were very pleased with the excellent service received in the past.

BSI's scope of accreditation is very broad and covers both ISO & QS quality system standards. We were very pleased that BSI had experience registering organizations in the industrial and automotive sectors. This was very important since we were already producing these types of products and are continuously reviewing new product lines. We have taken advantage of numerous services provided by BSI including the web site [www.bsiamericas.com](http://www.bsiamericas.com) launched in 2001. The web site contains a section "Just for Customers" that has been very helpful with the transition to the new ISO 9001:2000 standard. We have had the same Client Manager since our original certification which we are also very pleased. Jennifer has always been extremely helpful with providing us with the assistance and service needed to better our business through continuous improvement. BSI's annual management fees have always been competitive. We have never considered terminating our partnership with BSI.

I would highly recommend British Standards Institution (BSI) to any company seeking registration services. I would gladly furnish additional information upon request. My business telephone number is 336-784-2111 ext. 247 and my e-mail address in [scarlisle@adeleknits.com](mailto:scarlisle@adeleknits.com)

Respectfully,

A handwritten signature in cursive script that reads "Sheila Carlisle".

Sheila Carlisle

Quality Systems Coordinator