



## IRVING EQUIPMENT

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A DIVISION OF J.D. IRVING LTD.

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Shaun Powers – Account Development Manager  
BSI Management Systems  
12110 Sunset Hills Rd.  
Suite 200  
Reston, VA  
20190-3231

Dear Shaun,

Thank you for your invaluable assistance and guidance in our ongoing pursuit of environmental and quality service excellence.

Since receiving our ISO certification in both 9001 and 14001, BSI Americas has been a definite asset in the development and implementation of our successful programs. Most impressive is the pro-active approach BSI uses to deliver its services. They take a genuine interest in seeing the client succeed and provide the insight, up-to-date information and quality personnel to accomplish this goal.

We consider BSI Americas part of our team and value their input and leadership. We look forward to working closely with them in the future to achieve operational excellence and in providing value to our customers the first time.

Sincerely,

Kirk Steeves  
Divisional EHS Coordinator  
JD Irving – Equipment Division