



# M&C Specialties Co.

ISO 9001:2000  
QS 9000  
FDA-registered

*Adhesive converting experts . . . worldwide applications*

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November 21, 2006

BSI Management Systems  
Attn: Ms. Miranda Foote  
12110 Sunset Hills Road  
Suite 140  
Reston, VA 20190-3231

Dear Ms. Foote,

M&C Specialties has been using BSI as our ISO-9000 registrar since June 1999. We had previously been using another registrar, which we were not satisfied with. We had felt that we weren't getting any value out of their audits. We are very glad that we switched to BSI Management Systems.

Our Lead Auditor in Southampton, William Mitchell, is very easy to work with. He takes the effort to explain why a particular situation is a non-conformance. And at the same time, we find that his Opportunities for Improvement are of great value to us in identifying situations where we can better our system beyond basic requirements. We have recently upgraded our registration to ISO/TS-16949:2002.

Based upon this positive experience, we chose BSI as the registrar for our start-up operation in Mexicali, Mexico. With the experience that we had from seven years of BSI audits, we were able to get our new plant registered to ISO:9001:2000 in only seven months. Our auditor in Mexico, Juventino Moreno Reys, worked extremely well with our local operations team.

When our customer needs require it, we plan on using BSI as the registrar for our Lancaster CA operation also.

Sincerely,

John F. Bielski  
Quality Assurance Manager  
ASQ: CSSBB, CQE, CQA, CQMgr, CQIA  
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