

**sun microstamping technologies**

An E.S. Investments, LLC Company



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Mick Howk  
Account Development Manager  
BSi Management Systems  
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Dear Mr. Howk,

Please let me take a moment to let you know how happy we have been with the excellent service we have received from BSi. Tammy Battisti presided over our last surveillance audit in April of this year and we couldn't have been more pleased. Her findings allowed us to correct some problems that had slipped by our internal auditors and resulted in a more efficient quality management system overall. Normally our associates are a little nervous when being interviewed during an audit, but Tammy's calm and friendly manner seemed to put people at ease (not an easy thing to do!).

It's always such a pleasure to be able to work with professionals such as Tammy, Richard Auringer and you. I hope that Sun Microstamping and BSi will have a long and successful business relationship.

Whenever you are in the area please stop by for a visit.

Warm Regards,

*Debbie Barrick*

Debbie Barrick  
Quality Systems Coordinator  
Sun Microstamping Technologies